

NeGD's 'Ask Our Experts' Episode 33 focuses on Ease of UAN Activation and Face Authentication Through UMANG App

The National e-Governance Division (NeGD), Ministry of Electronics and Information Technology (MeitY), conducted the 33rd episode of its interactive show- 'Ask Our Experts' on October 3, 2025. The episode, broadcast LIVE, focused on the new mandatory process of Universal Account Number (UAN) generation and activation exclusively through the UMANG app, leveraging Aadhaar-based facial authentication technology for enhanced security, accuracy, and user convenience.

The episode featured Shri Abhishek Anant, Director, NeGD and Shri Raman Dhanasekar - Regional Commissioner, Employees' Provident Fund Organisation (EPFO), who elaborated on the seamless integration of EPFO services within the UMANG platform. The discussion covered how face authentication technology ensures greater security and reliability in UAN activation and the broader benefits to citizens to access provident fund services digitally through a unified government platform.

Viewers participated actively, asking questions related to UAN generation, activation steps, biometric security, service accessibility, and future enhancements regarding UMANG app's capabilities. The episode concluded with a special recognition of the 'Digital India Question Ninjas' who asked insightful questions during the live session.

The full episode is accessible on the Digital India YouTube channel here: <https://www.youtube.com/watch?v=jzU7NK90LIQ>.

'Ask Our Experts' series, broadcast every Friday on Digital India's YouTube channel, provides citizens direct access to government officials and experts in detailed discussions on Digital India initiatives aimed at promoting transparency, inclusion, and efficient service delivery.

